

LEVOLOR®

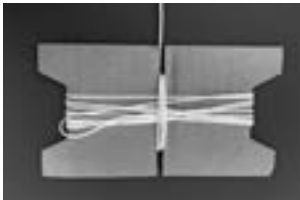
Corded Cellular Shade Cord Repair Instructions

REPAIR OVERVIEW

Your shade(s) have been identified as mistakenly produced with a permanent (non-break-away) cord connector joining the two cords. There is a strangulation risk posed by the loop formed by the joined operating cords if a child inserts his/her head through the loop above the cord connector. If cords are not separated using the repair kit, strangulation risk associated with the pre-existing loop remains. It is therefore important that your shades be repaired to eliminate this loop, which can easily be done with the contents of this repair kit and instructions below.

For more information and a how-to video visit:
<https://www.levolor.com/support/customcellularproductrecall>

Repair Kit Contents:



Extension Pull Cord (2 cords)



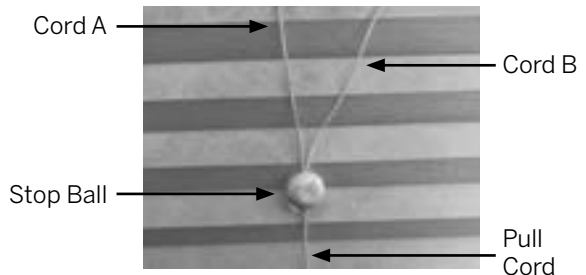
Cord Connectors (2)



Tassels (2)

1. PREPARE YOUR SHADE FOR REPAIR

Raise your shade to the fully open position and lock the cords. Be careful NOT to release cords from locked position during this procedure. Identify the following components on your current shade:



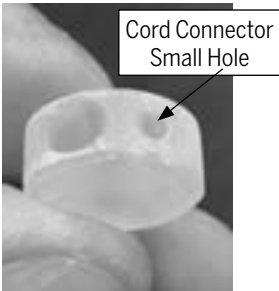
2. CUT THE TWO CORDS (A&B) AT THE TOP OF THE STOP BALL



Using sharp scissors, carefully cut both cords as close to the top of the stop ball as possible. Discard the removed stop ball, pull cord, and tassel.

NOTE: DO NOT CUT CORDS MORE THAN ONCE. Shortening of cords too much can result in the shade not lowering fully.

3. INSERT END OF CORD (A) INTO THE CORD CONNECTOR PROVIDED



Thread the cut end of Cord (A) through the small hole at the top of the cord connector. Tie a double knot on the end of the cord using the three steps shown in the pictures to secure it. Knot should be secured $\frac{1}{4}$ " from end of the cord as shown in Step 3.

Repeat this step with Cord (B) and the second cord connector.



Double Knot Step 1



Double Knot Step 2

Knots should be tied in the same location on both cord connectors to ensure both are at the same height.



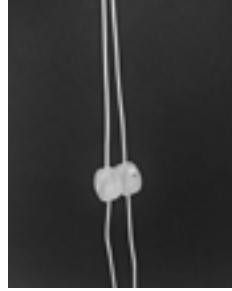
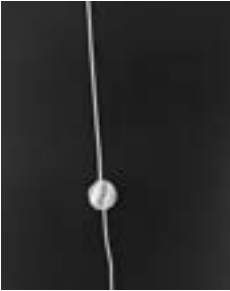
Double Knot Step 3



4. ATTACH EXTENSION PULL CORD TO CORD CONNECTOR

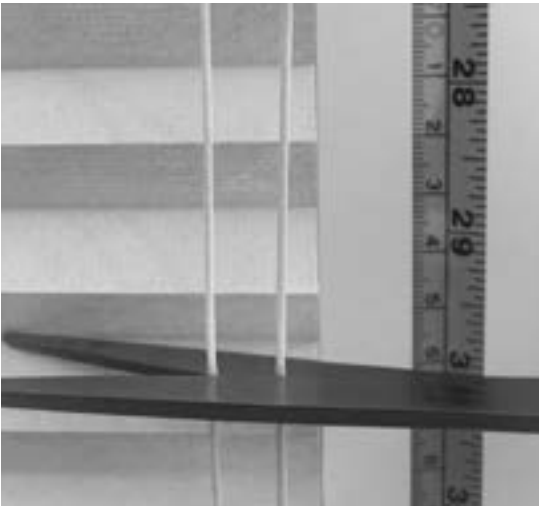


Thread the end of one of the provided extension pull cords through the small hole in the bottom of one of the cord connectors. Tie a double knot on the end to secure. Trim excess cord at the knot.



Repeat this step with the second extension pull cord and cord connector.

5. ADJUST EXTENSION PULL CORD LENGTH



Fully lower shade to full drop position.

Extension pull cord length should be trimmed to the correct length for your shade size.

Recommended cord length is 40% of your overall shade length. Limiting cord length to reduce access to cords can help prevent accidental strangulation injury or death to children.

Example shown is a 75" length shade with cord trimmed to 30" long.

6. ATTACH TASSELS



Attach first tassel to the bottom of extension pull cord (A). Tie a double knot to secure the tassel.

Repeat this step with the second tassel on cord (B).



Knots should be tied in the same location on both extension pull cords to ensure both tassels are at the same height.

CONTACTING US

Contact LEVOLOR Customer Service regarding any questions or concerns at 1-800-LEVOLOR (8:30am – 6:30pm EST)