

*If you have already updated to iOS 13, and your Kevo lock is currently functioning correctly, please disregard this message as there is no reason to go through the steps below.*

***With the introduction of iOS 13, Apple has improved location privacy when you are using Wi-Fi and Bluetooth. As a result, when updating from earlier versions of iOS, you will be required to accept the new iOS 13 Bluetooth permission for all iOS apps that wish to use it.***

***Please follow the steps below to ensure the Kevo app and Kevo lock are working properly:***

*If you have already updated to iOS 13*

- When accessed or started, iOS should automatically show a notification that will ask you to “Allow” Bluetooth permissions for the UniKey app. Once you select “Allow”, no further action is required.

*If you have NOT updated to iOS 13 yet*

- After the update, your phone will restart. At that point, if you do not see a notification or pop up for Bluetooth Permissions, simply locate and open the application. You should be able to “Allow” Bluetooth permissions at this point.