

THE DELTA COLLECTION

# AIRPORT CUSTOMER SERVICE & CARGO OPERATIONS



# UNIFORM WEARING STANDARDS



Uniforms may only be worn by personnel when on duty, at Delta sponsored events, when representing Delta and special events or while traveling to and from work or one of the above described circumstances.

- Employee must be in full uniform while performing job responsibilities and/or in public view as a uniformed Delta representative and when reporting to or from work
- Only Delta approved uniform garments and approved combinations of these pieces may be worn. Authorized garments are only those listed on the approved ordering site or forms. Any reproduction of the Delta uniform is not permitted
- No part of the uniform is to be worn as personal attire. Non-uniform clothing must not be mixed with uniform pieces in most cases, unless mentioned in the specific uniform standards
- · Garments worn from previous uniform collections are not permitted
- Employees may not wear garments or accessories approved for other departments or divisions
- All uniform items must be clean, pressed, in good repair and presentable at all times
- Ill-fitting uniform pieces which convey an unprofessional image and may be unsafe may not be worn, i.e. uniform pieces too tight or are oversized
- One complete core set of uniform garments must be maintained at all times
- Personal cleanliness/hygiene should be maintained at all times
- Perfume, cologne or aftershave should be used lightly
- Proper undergarments must be worn, but not visible
- Below wing (ACS 120, GSE and Cargo) may have visible tattoos below the
  neck. Tattoo must not be offensive, vulgar, obscene (including profanity
  or nudity), controversial, inflammatory, or otherwise inappropriate in
  nature. The local leader has the discretion to determine if a tattoo is
  appropriate or should be covered. Performance leaders, Supervisors,
  Managers and above may not have visible tattoos. Tattoos must be
  covered at all times
- No visible body piercings including tongue and facial piercings, with the exception of pierced ears, (See Jewelry for specific guidelines)

- Ear gauges with flesh colored hider plugs to match individual's skin tone are permitted that are less than 16mm or 5/8 inch (equivalent to size of dime)
- Using tobacco products is not permitted when performing job responsibilities
- When in uniform, employees are required to comply with expectations outlined in "The Way We Fly"
- Employees are prohibited from consuming alcoholic beverages, visiting
  any bar, club or similar establishments in uniform where alcoholic
  beverages are served. This prohibition does not include restaurants which
  serve alcoholic beverages, but also serve food as their principal business
- Personal cell phones, tablets, pagers, audio devices or blue-tooth devices
  must be worn out of sight and kept on "silent" when in public contact
  view or while performing job responsibilities. Cell/mobile phones for
  personal use may not be used while performing work-related duties
- Current uniform accessories or garments may not be sold or donated to non-Delta personnel, including online auction sites. Outdated items, if discarded, given away or donated to charity must have all Delta logos or references removed
- If a uniform item is lost or stolen, you must notify your local manager or Corporate Security
- Employee may only wear Delta approved uniform accessory items, i.e. not all Delta branded hats/caps are approved uniform hats/caps
- Only Delta approved uniform garments and approved combinations of these pieces may be worn. Authorized garments are only those listed on the approved ordering site or order form by the Delta supplier
- While on duty or in uniform, employees are acting as a representative of Delta – even online. Anytime that an employee is within Delta's work area, that employee should ensure that actions are professional, responsible and align with Delta policies at all times, including non-revenue travel. Photos taken while in uniform should be professional and comply with Delta uniform wearing standards



# UNIFORM WEARING STANDARDS



### **UNIFORM ALTERATIONS & CARE**

- Alterations are permitted, but must not alter the basic design or deface the uniform garment or accessory
- Tailoring or alterations that significantly alter the design of the uniform are not permitted, i.e. shirt sleeves may not be cut off of uniform shirts or coveralls
- · Altered garments must meet all uniform wearing standards
- Specific care instructions included on the labels of the uniform garments should be followed to ensure appropriate wear life of garment and prevent damage

### **DELTA IDENTIFICATION & LANYARDS**

An approved Delta Air Lines identification card is mandatory and must be worn and visible at all times.

- SIDA badges must be worn according to local guidelines and policies
- ID Must be worn above waist level, clipped or displayed on the outermost garment

Lanyards worn must have breakaway feature:

- Solid black/navy fabric or traditional chain / clip permitted
- Delta branded lanyards of any color are permitted
- Any graphics or words must be related to a current Delta event or promotion and approved by local leaders
- Delta corporate promotional lanyards with promotions that no longer apply should be removed
- · Lanyards with sequins or gemstones are not permitted
- BCRF/Pink lanyards should be worn in October only
- Lanyards should not be cluttered with promotional pins to maintain a professional appearance

### PINS

- Only Delta approved pins are approved
- A maximum number of two pins may be worn at any time. A company year of service pin may be worn in addition to the maximum allowance
- Pins must not exceed size of a U.S. quarter
- Delta approved pins:
  - Delta corporate promotion, special event pin or recognition pin
  - Promotional pins should be removed when promotion ends
  - Chairman's Club pin
  - U.S. Flag pin
  - U.S. Military service pin
  - Ribbon pins
- Delta kiddie wing pins are not approved and should be used for customer service tool only
- Multiple pins should not be worn on lanyards

### SUPERVISOR PATCHES & AMERICAN FLAG

- Supervisor patch may be worn on all applicable uniform items on the right chest side
- Supervisor patch is applicable for those that are Performance Leaders,
   Supervisors, or Managers
- American Flag may be worn on applicable uniform pieces, this is optional

Note: Approved patches are ordered and applied through uniform vendor.



# HAIR & GROOMING



- Must be clean, in good condition and maintained in a style to project a professional image
- Long hair should be pulled back and restrained as appropriate when working in a safety sensitive area and may not obstruct view while in the operation
- Conservative corn rows, braids, and ponytails are permitted and should project a professional image
- Extreme hair styles or hair colors are not permitted, i.e. no spikes, excessive volume, crimping
- · Hair color should be natural looking

### MALE HAIR & GROOMING

- Facial hair must create and overall neat, polished and professional look and must be fully grown in and may not be in transition, neatly groomed and well maintained
- Sideburns must be trimmed horizontally and must not extend below the bottom of the ear
- Mustaches neatly trimmed, fully grown and not in transition, not to extend over top of lip line
- Mustaches may not extend past the corner of the mouth; handlebar, waxed or extreme styles are not acceptable
- Beards must be neatly trimmed and fully grown, may not be in transition and must be at least ¼ inch, but not more than one inch long
- Goatees must be connected and neatly trimmed
- Small patch of hair on chin below the lip or "soul patches" are not permitted
- · Cologne may be worn, however, must be light scent and used in moderation

### FEMALE HAIR & GROOMING

- Approved accessories include small barrettes, rubber bands, headbands, scrunches in black, brown, silver or gold color that project a professional image
- · Nails must be clean and neatly trimmed
- If make-up/cosmetics are used must present a professional appearance and be in shades that are compatible with ones skin tones in order to achieve a natural appearance
- Cologne or perfume may be worn, however, must be light scent and used in moderation

### **JEWELRY**

- Men may wear no more than one earring per ear and only placed in the earlobe; may be a stud (diamond or similar stone, silver or gold ball or a small hoop that hugs earlobe or no larger than ¼ inch in diameter
- Females may wear no more than two earrings per ear and only placed in earlobe; may be no larger than 1" in diameter and may not be dangling; may be a stud (diamond or similar stone, silver or gold ball or a small hoop that hugs earlobe or no larger than ¼ inch in diameter
- Earrings for males or females should be conservative to present a professional appearance and not present a safety hazard
- Ear gauges with flesh colored hider plugs to match skin color are permitted that are less than 16mm or 5/8 inch (equivalent to size of dime)
- Neck chains, loose or charm bracelets or anklets may not be worn
- Pierced body jewelry including tongue, eyebrow, nose may not be worn
- Fitness bands (i.e. Fit Bit, Jawbone, Nike Fuel Band, or similar style) are approved as a bracelet allotment.
- Bands should be conservative in color and appearance (i.e. no extreme colors, decals, glitter, neon)



SHIRTS



- Uniform shirts issued by current uniform vendor, must be worn to create a consistent appearance
- · Shirt must be neat, clean and well maintained
- Shirt sleeves may not be altered
- All shirts must be worn tucked in while in uniform
- T-shirts or garments layered under uniform shirts must be solid black, gray or white and logos or other screen prints may not be visible through uniform shirt
- Buttoned uniform shirts may not be worn open or tied around the waist
- Top button of uniform shirts may be left open
- Proper undergarments, such as brassiere or sports bra must be worn by females and may not be visible

Note: Promotional T-shirts, such as Delta Force for Global Good, Delta Care Fund, T-shirts sold by vendors that are not Delta's current uniform provider or local station promotions are to be worn for personal use or special events outside of the normal operation and not as uniform items. Exceptions to this policy will be approved by ACS and Cargo Uniforms and/or Divisional leaders as communicated in ACS and Cargo Communication for that event. ACS and Cargo FIT shirts should be worn for FIT sponsored events only.

# **MATERNITY GARMENTS**

- May be worn during pregnancy only
- Maternity shirt not required to be tucked in



### 63953 SOLID POLO SHIRT SS

**Burgundy (17) • XS-6X**Short sleeve polo with Delta embroidery. 100% polyester.



# 67656 PATTERN POLO SHIRT SS\*

**Burgundy (16) • S-6XL** Short sleeve polo. 60/40 poly/cotton. \*While supplies last.



### 67657MICRO-PATTERN BTN-DWN SHIRT SS & LS

Red (16) • XS-8XL 65/35 poly/cotton. Long or short sleeve. Open pockets.



# 66905 MICRO-PATTERN MATERNITY BLOUSE SS\*

Red (16) • S-2XL

65/35 poly/cotton. Long or short sleeve. Open pockets. \*While supplies last.



### 62761 POCKET T-SHIRT SS

Ash Grey (30) • S-6XL Short sleeve with pocket. 100% cotton.



### **62760 POCKET T-SHIRT LS**

Grey (31) • S-6XL

Long sleeve with pocket. 100% cotton.



SHIRTS



- ANSI Class 2 High visibility reflective garment must be worn at all times in designated areas per guidelines described in Safety Policies and Procedures Manual (SSPM) Section 74
- The reflective garment shall be visible at all times (including during inclement weather) while performing job functions in designated areas
- Delta ID badge must always be visible and transferred to the outermost layer of the PPE garment
- ANSI Class 2 garments that no longer have full reflectivity may not be worn
- Garments may not be personalized or have customized artwork not approved by ACS and Cargo Safety
- Garments that no longer present a professional appearance must be replaced
- ALAs must wear approved ALA vest to be identified in operation; vest or garments may not have handwritten ALA labeling

Please note this item is not branded with the Delta logo however you do have the option to add the "ALA" Heat Transfer to the back if desired.



### 69920 DELTA TURTLENECK

Black (36) • S-3XL Roll collar, 100% cotton.

### BLACK TURTLENECK

- Black turtleneck may be worn under uniform garments, but may not be worn alone as an outer garment
- Must be worn under uniform shirt or outerwear



### 60859 SAFETY T-SHIRT ANSI CLASS II

Orange (57) • S-5XL

ANSI/SEA 107-2004 Class 2 with 3M™ Scotchlite™ reflective trim. 100% polyester.



### 61164 SAFETY POLO -ANSI CLASS 2

Orange (13) • M-5XL

ANSI/SEA 107-2010 Class 2 Level 2 with 3M™ Scotchlite™ reflective trim. 100% polyester.

Please note this item includes the Delta logo on the chest pocket and you have the option to add the "ALA" Heat Transfer to the back if desired.



# **WOMEN'S PANTS AND SHORTS**

**DELTA** 

- Must be neat, clean and well maintained
- · Must be properly hemmed, not rolled or pinned
- Shorts may be a maximum of 2" above the knee and may not be worn below the knee
- Pants must touch the top of shoe/boot and may not be altered to appear as capri length
- Pants must be worn a natural waist line and may not be ill fitting
- Females have option to wear male uniform pants
- Approved belts must be worn with pants or shorts at all times

**Note:** Personal back support belt may be worn, with or without suspenders, support belts may not have ornamentation, decorative studs or decals



# 75754 PANTS, PLEATED FRONT

Charcoal (34) • Sizes 2-36
Comfortable fit with single pleat

design. 65/35 poly/cotton.



# 395 CATHY PANT / PLAIN FRONT - CURVY

Charcoal (33) • Sizes 2-36 Roomier in the hips and thighs with a narrower tapered waist band. 65/35 poly/cotton.



### 76505 PANTS, PLAIN FRONT, W/CARGO POCKETS

Charcoal (34) • Sizes 2-36 Comfortable fit with plain front and side cargo pockets. 65/35 poly/cotton.



# 79704 SHORTS, PLEATED FRONT

Charcoal (34) • Sizes 2-36 Comfortable fit with single pleat design. 65/35 poly/cotton.



# 390 SUSAN PANT / PLAIN FRONT - STRAIGHT

Charcoal (33) • Sizes 2-36

Straight cut through the hips and thighs for a sleek and flattering fit. 65/35 poly/cotton.



### 79705 SHORTS, PLAIN FRONT, W/CARGO POCKETS

Charcoal (34) • Sizes 2-36

Comfortable fit with plain front and side cargo pockets. 65/35 poly/cotton.



# MEN'S PANTS AND SHORTS



- Must be neat, clean and well maintained
- · Must be properly hemmed, not rolled or pinned
- Shorts may be a maximum of 2" above the knee and may not be worn below the knee
- Pants must touch the top of shoe/boot and may not be altered to appear as capri length
- Pants must be worn a natural waist line and may not be ill fitting
- Approved belts must be worn with pants or shorts at all times

**Note:** Personal back support belt may be worn, with or without suspenders, support belts may not have ornamentation, decorative studs or decals.





Charcoal (34) • 26-70

Plain front pant, relaxed fit. 65/35 poly/cotton.



72107 PANTS, W/CARGO POCKETS

Charcoal (34) • 26-70

Plain front, relaxed fit with side cargo pockets. 65/35 poly/cotton.



79892 SHORTS, PLAIN FRONT, RELAXED FIT\*

Charcoal (34) • 26-70

Plain front pant, relaxed fit. 65/35 poly/cotton. \*While supplies last.



# 79893 SHORTS, W/CARGO POCKETS

Charcoal (34) • 26-70

Plain front, relaxed fit with side cargo pockets. 65/35 poly/cotton.



# COVERALLS



### **UNLINED COVERALLS**

- Unlined coveralls may be worn over uniform pieces or personal clothes with restrictions
- Unlined coveralls worn as an option with personal clothes under them, but must remain zipped up at all times while on duty, performing job responsibilities and in public view.
- Arms must remain in coverall and may not be worn with top portion hanging or tied around waist
- Unlined coveralls may not be worn alone, shirts and pants/ shorts must be worn
- Shirts collars visible under coverall must be a approved uniform shirts or black, grey or white
- Unlined coveralls sleeves may be altered as an option by uniform vendor to short sleeve. Alterations done by employee or other tailor must be to specification of 10" sleeve length; no sleeveless or capped sleeves are permitted
- Unlined coveralls pant must touch the top of shoe/boot and may not be altered to short-style or capri length

### INSULATED COVERALLS: RED REFLECTIVE STRIPE

- Insulated coveralls must be worn over uniform pieces
- Arms must remain in coveralls while performing job responsibilities
- Arms must remain in coveralls while in public view and may not be worn with top portion hanging or tied around waist
- Sleeves may not be altered to a short sleeve or sleeveless

 Insulated coveralls pant must touch the top of shoe/boot and may not be altered to short-style or capri length





### 61503 UNLINED COVERALLS\*

### Black/Red (35) • 34-64

Two way-zipper, top gripper snap, chest pockets and pass-through side pockets. 65/35 poly/cotton. Optional Modification: Cut to short sleeve is available. \*While supplies last.

# 62490 COVERALL, INSULATED WITH RED REFLECTIVE STRIPE

### Red (32) • S-6XL

Insulated, two way-zipper, top gripper snap, chest pockets and pass-through side pockets. 65/35 poly/cotton. Nylon liner.



# OUTERWEAR



- · Must be neat, clean and well maintained
- May be worn as an outer garment over approved uniform
- Uniform shirt, Pullover Fleece or sweatshirt may be worn under Insulated Vest
- · Badge must be worn on the outside of outermost garment
- Must be worn with approved safety vest

Bomber Jacket may be worn zipped into All Weather Coat

- If non-uniform garments worn under All Weather pants, pants must remain on while on duty, performing job functions and in public view
- All Weather pant must touch the top of shoe/boot and may not be altered to short-style or capri length
- Outerwear jackets or sweatshirts may not be worn tied around the waist



### 80196 NYLON VEST W/RED **REFL STRIPE**

Black/Red (32) • M-6XL

Full zip front, fleece lined pocket and rib bed knit bottom. Nylon.



### 80620 WINDBREAKER W/ **RED REFL STRIPE**

Black/Red (39) • S-5XL

Full zip front, side pockets and elastic hem on bottom and sleeves. Nylon.



### 69903 FLEECE PULLOVER W/ **RED REFL STRIPE\***

Black/Red (37) • S-3XL

Quarter-zip front, side pockets. 100% poly/fleece. \*While supplies



### 80195 BOMBER JACKET W/ **RED REFL STRIPE**

Black/Red (32) • S-5XL

Fleece inner collar, hand warmer fleece lined pockets. Full zip front



### 69817 THERMAL FULL ZIP SWTSHRT W/RED REFL STRIPE

Black/Red (37) • XS-5XL

Thermal lined. Zip front with hood and front pockets. 20/80 poly/cotton.



### 80194 ALL WEATHER COAT W/RED REFL STRIPE\*

Black/Red (32) • S-6XL

Exterior storm flap, collar with hidden hood. Interior drawstring at waist and mesh lining. Nylon. \*While supplies last.



### 74151 WATERPROOF PANTS W/RED REFL STRIPE

Black/Red (34) • S-6XL

Two way-zipper, top gripper snap, chest pockets and pass-through



# OUTERWEAR

**DELTA** 

- · Must be neat, clean and well maintained
- May be worn as an outer garment over approved uniform items
- · Badge must be worn on the outside of outer garment
- Must be worn with approved safety vest

# CREWNECK SWEATSHIRT & SOLID BLACK HOODIE

- Collar, hood or sleeves may not be cut off
- May be worn as outer garment over uniform shirt or black turtleneck
- Sweatshirts may not be worn tied around waist



### 82611 NAVY PARKA WITH INNER LINER

Navy (20) • S-5XL

Detachable hood, Velcro cuffs and reflective tape. Nylon.



### 82612 NAVY PARKA PANTS

Navy (20) • S-5XL

Lined pants with zipper sides. Nylon.

- Attached suspenders on navy pants must be worn properly while performing job responsibilities and in public view; may not be worn hanging from waist
- Navy pant must touch the top of shoe/boot and may not be altered to short-style or capri length



### 62763 CREWNECK SWEATSHIRT

Black (35) • S-3XL

Made of 50/50 cotton/poly 9.3 oz. fabric with ribbed collar, cuffs and waistband.



### 62876 CREWNECK SWEATSHIRT 5XL-6XL

Black (35) • 5XL-6XL

Made of 50/50 cotton/poly 9.3 oz. fabric with ribbed collar, cuffs and waistband.



### **62829 HOODED SWEATSHIRT**

Black (35) • S-3XL

Constructed of 50/50 cotton/poly 9 oz. fabric wit spandex in the cuffs and at the waist. Double-lined hood. Front muff pocket.



# SAFETYWEAR & RAINWEAR



- Must be neat, clean and well maintained
- May be worn as an outer garment over approved uniform items
- · Badge must be worn on the outside of outer garment
- Safety Vest not required with Orange Parka or Orange Rain Jacket
- Reflective striping must have full reflectivity and must be fully attached to garment
- Garments may not be personalized or have customized artwork not approved by ACS and Cargo Safety
- ALAs must wear ALA approved vest over garment to be identified in the operation
- Long rain duster from previous programs may not be worn
- Plastic bags may not be worn as rain garments



### **63999 RAIN PANT**

### Black (35) • S-6XL

100% nylon waterproof fabrication.
100% water resistant coated liner.
Drawstring waist. Cargo pockets
with velcro closures.



### 62771 ORANGE PARKA OUTER JACKET W/ REFLECTIVE STRIPING\*

### Orange (57) • S-4XL

Meets ANSI/ISEA 107-2004 Standards. Detachable hood, velcro cuffs and reflective tape. Delta logo on back. 100% nylon. \*While supplies last.



### 62481 HI-VISIBILITY ORANGE RAIN JACKET

### Orange (57) • S-4XL

300 denier nylon, ANSI compliant and flame retardant with attached hood and reflective tape.



Inner Liner may be worn alone or zipped into Outer Parka garment

# 62772 ORANGE PARKA INNER JACKET W/ REFLECTIVE STRIPING\*

### Orange (57) • S-4XL

Meets ANSI/ISEA 107-2004 Standards. Fleece lining, ribbed cuffs and waist with reflective tape. Delta logo on back. 100% nylon. \*While supplies last.



# 62482 ORANGE RAIN PANT\*

### Orange (57) • S-4XL

300 denier nylon. While supplies last. Drawstring waist. \*While supplies last.



# 68605 HI VISIBILITY ORANGE RAIN PANT - REFLECTIVE\*

### Orange (58) • S-5XL

300 denier nylon with reflective tape. Elastic waist. Trimmed with navy blue and 3M™ silver reflective tape. \*While supplies last.



# CAPS/HATS



Current uniform accessories or garments may not be sold or donated to non-Delta personnel, including online auction sites. Outdated items, if discarded, given away or donated to charity must have all Delta logos or references removed.

- Hat/cap bill must be worn facing forward
- Must be neat, clean and well maintained
- Current Delta branded uniform cap/hats are the only authorized garment for the head
- Exceptions:
  - Solid black baseball caps or with no logos or embellishments are permitted, provided they are similar style to hats/caps provided by uniform vendor and do not obstruct view
  - Solid black fabric wrap/tam or caps permitted to be worn to accommodate long hair, locks or braids
  - Non-uniform hat must be approved by local leader
- Delta Pink ribbon hats to support The Breast Cancer Research Foundation should only be worn in the month of October
- If provided, corporate promotional hats may be worn according to the guidelines for that promotion and for set time frame per promotion as described in ACS and Cargo Uniform Communication



# 85369 TACTEL FLEX FIT CAP

Black (35) • One size fits all



### 128 CAP, ALL TWILL/MESH

Black (37) • One size fits all



### 85380 NYLON CAP\*

Black (36) • One size fits all

\*While supplies last.



### 85535 CAP W/ REFLECTIVE TRIM

Black (34) • One size fits all



### 85424 VISOR W/ REFLECTIVE TRIM

Black (36) • One size fits all Terrycloth sweatband



### 64199 POWERCAP LIGHTED HAT

Black (35) • (M)



# HATS & WINTER ITEMS



Current uniform accessories or garments may not be sold or donated to non-Delta personnel, including online auction sites. Outdated items, if discarded, given away or donated to charity must have all Delta logos or references removed.

- · Must be neat, clean and well maintained
- Current Delta branded uniform cap/hats are the only authorized garment for the head
- Exceptions:
  - Solid black fabric wrap/tam or caps permitted to be worn to accommodate long hair, such as locks or braids
  - Solid black knit hats with no logos or embellishments are permitted, provided they are similar style to hats provided by uniform vendor and do not obstruct view
  - Non-uniform hat must be approved by local leader
- To prevent injury, long or loose scarves, pashminas or wraps should not be worn



### 85433 THINSULATE™ KNIT CAP

Black (35) • One size fits most



### 85412 FLEECE CAP

Black (35) • One size fits all



### 85400 FLEECE HEADBAND

Black (35) • One size fits all Head-band. Polyester/fleece.



### 120 KNIT CAP

Navy (20) • One size fits all 100% Acrylic.





# SUN HATS



Current uniform accessories or garments may not be sold or donated to non-Delta personnel, including online auction sites. Outdated items, if discarded, given away or donated to charity must have all Delta logos or references removed.

- · Must be neat, clean and well maintained
- Current Delta branded uniform cap/hats are the only authorized garment for the head
- Exceptions:
  - Solid black baseball caps or with no logos or embellishments are permitted, provided they are similar style to hats/caps provided by uniform vendor and do not obstruct view
  - Solid black fabric wrap/tam or caps permitted to be worn to accommodate long hair, locks or braids
  - Non-uniform hat must be approved by local leader
- Delta Pink ribbon hats to support The Breast Cancer Research Foundation should only be worn in the month of October
- If provided, corporate promotional hats may be worn according to the guidelines for that promotion and for set time frame per promotion as described in ACS and Cargo Uniform Communication



### 62485 BLACK BOONIE SUN HAT

Black (35) • S-2XL

Screened vents. Poly/cotton.



### 63286 HI-VIS SUN HAT

Orange (13) • S-M, L-XL



# **ACCESSORIES**



### **EYEGLASSES**

- Eyeglasses, Safety glasses or sun glasses must be plain, project a professional image and not extreme in style or frame style. Examples of acceptable colors would include black, brown, tortoise-shell, gold or silver.
- Sunglasses or dark tinted glasses are only permitted to be worn outdoors and during day time
- Glasses should be clean and free of any debris that may obstruct view while in the operation

Note: Additional details on eye protection may be found in SSPM 74

### **GLOVES**

• Gloves provided by uniform vendor or personal gloves may be worn



### 113225 ANTI FOG SAFETY GLASSES

Clear (01)



### 113226 SAFETY GLASSES

Clear (01), Smoke (35)



# 113227 WHITE LEATHER GLOVES

White (00) • M-2XL



# 113228 BLUE LEATHER GLOVES

Blue (21) • S-2XL



# 113229 CHAMOIS LEATHER GLOVES

Chamois (51) • M-2XL



# **ACCESSORIES**



### **BELTS**

 Approved belts must be worn with pants or shorts at all times

**Note**: Personal back support belt may be worn, with or without suspenders, support belts may not have ornamentation, decorative studs or decals

### **SUSPENDERS**

- May be worn with All Weather Pants or Rain Pants
- Must be black or navy solid color
- Must be worn properly while performing job responsibilities and in public view; may not be worn hanging from waist

### **SOCKS**

- Socks with shoes/boots are required
- Socks may be white, black, or navy blue and may be any length



### 137 SCRATCHLESS BELT

Black (35) • S-4XL
Top grain leather



### **86403 WEB BELT**

Black (35) • 24-60



### 86410 SUSPENDERS

Black (36) • M-L



### 113224 GEL KNEE PADS

Black (35)



### **62995 VELCRO KNEE PADS**

Black (35)



# QUESTIONS & RETURNS



### FAQ

### I never received my order?

• Please contact the Cintas Customer Service Team at (800) 543-0719 and they will be able to assist you.

### I have to reset my password?

 You are able to reset your password on line by simply answering the 2 security questions which were established when you reset your generic password. If you need additional assistance, please call the Cintas Customer Service Team at (800) 543-0719.

### I have a question on my allotment point balance?

 Please contact the Cintas Customer Service Team at (800) 543-0719 and they will be able to assist you.

# I bought shoes/boots through the Cintas Shoemobile and need to return them?

Please email mail-deltarep@cintas.com with your situation details and you
will receive a response within 24 hours.

# I purchased an item(s) at the Flight Station and now I'm seeing my charges coming through a month later?

 Please email mail-deltarep@cintas.com with your situation details and you will receive a response within 24 hours.

# The item I have ordered is on backorder and I want to know when it will be available?

• Please contact the Cintas Customer Service Team at (800) 543-0719 and they will be able to assist you.

### The item I received has a quality issue?

 Please contact the Cintas Customer Service Team at (800) 543-0719 and they will be able to arrange for a new item to be shipped to you at no charge. Please have your order information available if possible.

### I need Maternity Pants/Shorts?

 Please email mail-deltarep@cintas.com with your contact information and include Maternity Pants in your request and you will be contacted directly for assistance.

### ANY QUESTIONS OR CONCERNS

Call toll free at 800.543.0719 on Monday-Friday from 8:00 am-5:00 pm Central, or send an e-mail to deltarep@cintasmail.com.

### **PLEASE NOTE:**

Orders are delivered 7 to 10 business days from the time of order entry. If you have not received your order within this time frame, please contact a customer service representative at 800.543.4450 between the hours of 7:00 am and 5:00 pm CST, Monday through Friday. You may also contact Customer Service via email at Mail-DeltaRep@cintas.com. Inquiries will be responded to within one business day.

### RETURN AND EXCHANGE INFORMATION

Ship garments to:

Cintas Corporation Delta Returns 6800 Cintas Boulevard Mason, OH 45040 800.543.0719

Please note the reason for the return, with any exchanges needed, on the shipping notice in the carton. You may also include a separate letter, with return/exchange instructions, your name, employee number, department and station. Delta employee is required to pay any shipping costs, unless the return is for a manufacturing defect or direct Cintas error. If so, contact Customer Service at 800.543.0719 to discuss.

### REMEMBER

We cannot accept garments after 60 days from shipment or garments that have been worn, laundered, altered or dry cleaned.

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