



Entryguard Steel and Fiberglass Doors

Limited Lifetime Warranty

Entryguard Doors Inc. ("Entryguard") warrants that each door they manufacture is free of manufacturing and/or material defect for the lifetime of the product under reasonable and normal residential use, subject to the limitations and conditions stipulated herein.

20 Year (Lifetime of Product) Limited Warranty

1. **Steel Door Panel**

Our steel door panels will not warp, rust or delaminate for a period of 20 years from the date of purchase.

2. **Woodgrain Fiberglass Door Panel**

Our woodgrain fiberglass door panels will not dent, rot or delaminate for a period of 20 years from the date of purchase. We recommend multipoint locking on all woodgrain fiberglass doors to enhance the weather seal and to minimize warping .

3. **Smooth Fiberglass Door Panel**

Our smooth fiberglass door panels will not dent, rot or delaminate for a period of 20 years from the date of purchase. We recommend multipoint locking on all smooth fiberglass doors to enhance the weather seal and to minimize warping.

4. **Door Frame**

The entry door system's wood or vinyl frame and brickmould will not warp or buckle for a period of 20 years from the date of purchase.

10 Year (Lifetime of Product) Limited Warranty

1. **Door Lites**

Decorative, wrought iron and clear glass units are warranted for a period of 10 years not to develop a seal failure.

2. **Painted Doors and Vinyl Frame Components**

The paint finish on steel, smooth fiberglass door panels and vinyl frame components, painted by Entryguard, are warranted for a period of 10 years against such defects in material and workmanship that might result in blistering, peeling or uneven discoloration.

Exposure to sunlight, air pollutants and normal atmospheric conditions may cause the paint surface to gradually fade. This warranty shall be null and void if harmful solvents are used to clean any surface.

NOTE – There will always be some minor imperfections when painting a smooth fiberglass panel and these imperfections will not be classified as a defect in workmanship.

5 Year (Lifetime of Product) Limited Warranty

1. Stained Woodgrain Fiberglass Doors & Woodgrain Frame Components

The stain finish on woodgrain fiberglass doors and woodgrain frame components, stained by Entryguard, are warranted for a period of 5 years against such defects in material and workmanship that might result in blistering, peeling or uneven discoloration.

Exposure to sunlight, air pollutants and normal atmospheric conditions may cause the stained surface to gradually fade. This warranty shall be null and void if harmful solvents are used to clean any surface.

Exclusions from Warranty Coverage

- Air or water leakage or any other damage or malfunction due to improper or faulty installation
- Entryguard's labour costs relating to investigation of an improper claim
- Exposure to sunlight, air pollutants and normal atmosphere conditions may cause all vinyl surfaces to gradually fade, chalk or suffer an accumulation of surface dirt or stains. These are normal occurrences and are not covered under these warranties
- Any defect, malfunction or failure to perform, which has occurred because of unreasonable use, improper application or failure to perform reasonable or necessary maintenance
- Any damage to the door or components of the door caused by settlement or structural defects of the building in which they are installed
- Any damage caused by wind, hail, lightening or other acts of God, intentional acts, accidents, negligence or exposure to harmful chemicals or pollutants
- Damage or malfunction caused by improper handling or installation
- Condensation on inside of doors, which may occur as the natural result of humidity within the house or building area and changes in outside/inside temperature
- Dark colour doors combined with the use of a storm door or unusually heavy exposure to sunlight must be avoided as this may cause paint peeling and failure of the glass lite frame
- Warp not exceeding 3/16" in the plane of the door panel, bow or misalignment in the door frame in which the door panel is hung
- Glass breakage
- Minor discoloration of coming in door lites
- Doors installed within 8km from any body of sale water carry half of the normal warranty period listed above

Warranty Limitations and Conditions

These Warranties apply only in respect of products used strictly for the purpose for which they were intended. Entryguard's liability is limited solely and exclusively to repair or replacement, at the sole option and discretion of Entryguard and under no circumstances will Entryguard, or any of its directors, agents or employees, be liable for labour, inconvenience or any other costs for any purpose whatsoever. If Entryguard determines to make a replacement under the terms of these warranties and an exact replacement part is not available as determined exclusively by Entryguard, Entryguard reserves the right to substitute a part or parts of equal quality at its sole option. No warranty work will be done without the end user providing Entryguard with proof of purchase that the product was, in fact, purchased from Entryguard.

These Warranties will be deemed null and void if the owner/purchaser modifies or otherwise alters the product in any way.

LIMITED WARRANTY OFFERED EXCLUSIVELY TO THE WINDOW AND DOOR MANUFACTURERS
SPECIFIC WARRANTY COVERAGE

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- YEAR LIMITED WARRANTY ON WHITE PVC EXTRUSIONS

From the date of delivery, a twenty (20) year warranty will apply to WHITE PVC and aluminium extrusions used in the manufacturing of Résiver's products (unless the PVC or aluminium was nailed or damaged) covering peeling, buckling, blistering, splitting, and noticeable discoloration. This Warranty is subject to the exclusions as indicated under the heading "Situations not covered by this Warranty".

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- YEAR LIMITED WARRANTY ON SINGLE TEMPERED GLASS

R-285, R-775 and R-700 models

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- YEAR LIMITED WARRANTY ON SEALED UNITS

From the date of delivery, a ten (10) year warranty will apply to sealed units used in the manufacturing of Résiver's products covering dust coatings or deposits between two sheets of glass caused by moisture in the joint, and covering **thermal spontaneous breakage** which occurs when the glass develops a crack but shows no sign of impact. This warranty also applies to the sealed units with blinds between the glass in case of permanent condensation inside. This Warranty is subject to the exclusions as indicated under the heading "Situations not covered by this Warranty"

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- YEAR LIMITED WARRANTY ON PAINTED PVC OR ALUMINUM EXTRUSIONS

From the date of delivery, a ten (10) year warranty will apply to PVC or ALUMINUM extrusions. This warranty covers paint adhesion, cracking and peeling. A five (5) year warranty will be applied on gloss change and color preservation.

1

- YEAR LIMITED WARRANTY

The products are warranted to be free of defects in its manufacturing, materials and workmanship for a period of one (1) year from the date of manufacturing. This Warranty is subject to the exclusions as indicated under the heading "Situations not covered by this Warranty".

SITUATIONS NOT COVERED BY THIS WARRANTY

- ❖ All defects or damages resulting from abuse, negligence, accident, vandalism, Acts of God, improper handling, exposure to the elements, **POOR INSTALLATION** (frame not squared, twisted, warped towards the interior or towards the exterior), or improper maintenance.
- ❖ Damage caused by water leakage other than as a result of a defective product or glass.
- ❖ Defect or damage caused by improper heating, ventilation, on inside or outside of the doors. Condensation caused by excessive humidity in the building.
- ❖ Defect as a result of the inadequate panels or insect screen adjustments.
- ❖ Installations which do not comply with the instruction sheet or do not respect the common known art of installation, including sloped walls, non-vertical, upside down and out of square positions.
- ❖ Damage resulting from exposure to corrosive fumes and elements, field modifications of product or damage from building settlement.
- ❖ Uneven discoloration as a result of an excessive exposure to a heat source, or product being exposed to a corrosive or noxious agent, such as chemicals or salt (in any coastal area). For all products installed in a coastal area, the customer must request anti-corrosive hardware.
- ❖ Flexible surfaces like the coex or rubber strip are not covered by this warranty.
- ❖ Products not assembled by Résiver in whole or in part.
- ❖ All doors repaired, modified by someone other than Résiver or by a window and door manufacturer.