

BBF Services



What you need. Where you need it. When you need it.

Our Service Comes Full Circle

[BBF services are made to order. Choose just what you need or let us handle every detail.]



Professionally delivered and installed office furniture, anywhere you need it. BBF works closely with our team of trained installers ahead of delivery to ensure a seamless one-time visit. We go the extra mile to leave you with a clean and professionally installed office that's ready when you are. Our all-inclusive package comes with no hidden costs. It's where quality, speed and service meet exceptional value.

Your Personal Project Consultant

[We monitor every order from start to finish]

At BBF, our customer service teams are specially trained to project manage and see your job through from beginning to end. If you like, we can handle every detail for you from initial product selection to post-ship satisfaction surveys and our clear communications and attention to detail along the way ensure a positive experience every time.

Who we are and what we do for you:

- US based furniture specialists
- Space planning, quotations and custom proposals available for FREE
- Easy order bundle options
- Full tracking from order verification and delivery scheduling to punch list resolution



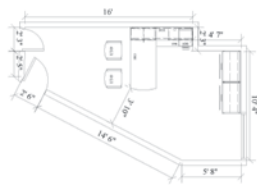
Our team is standing by at **1-800-964-1638**

Product Planning Services

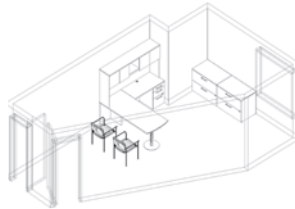
[At no charge.]

We understand every space is unique and every customer has different needs, tastes and budgets.

That's why we offer free, unlimited space planning services on any order. We will even create a custom proposal for you with your name on it along with 2D and 3D visual plans and a furniture specifications list.



2-D

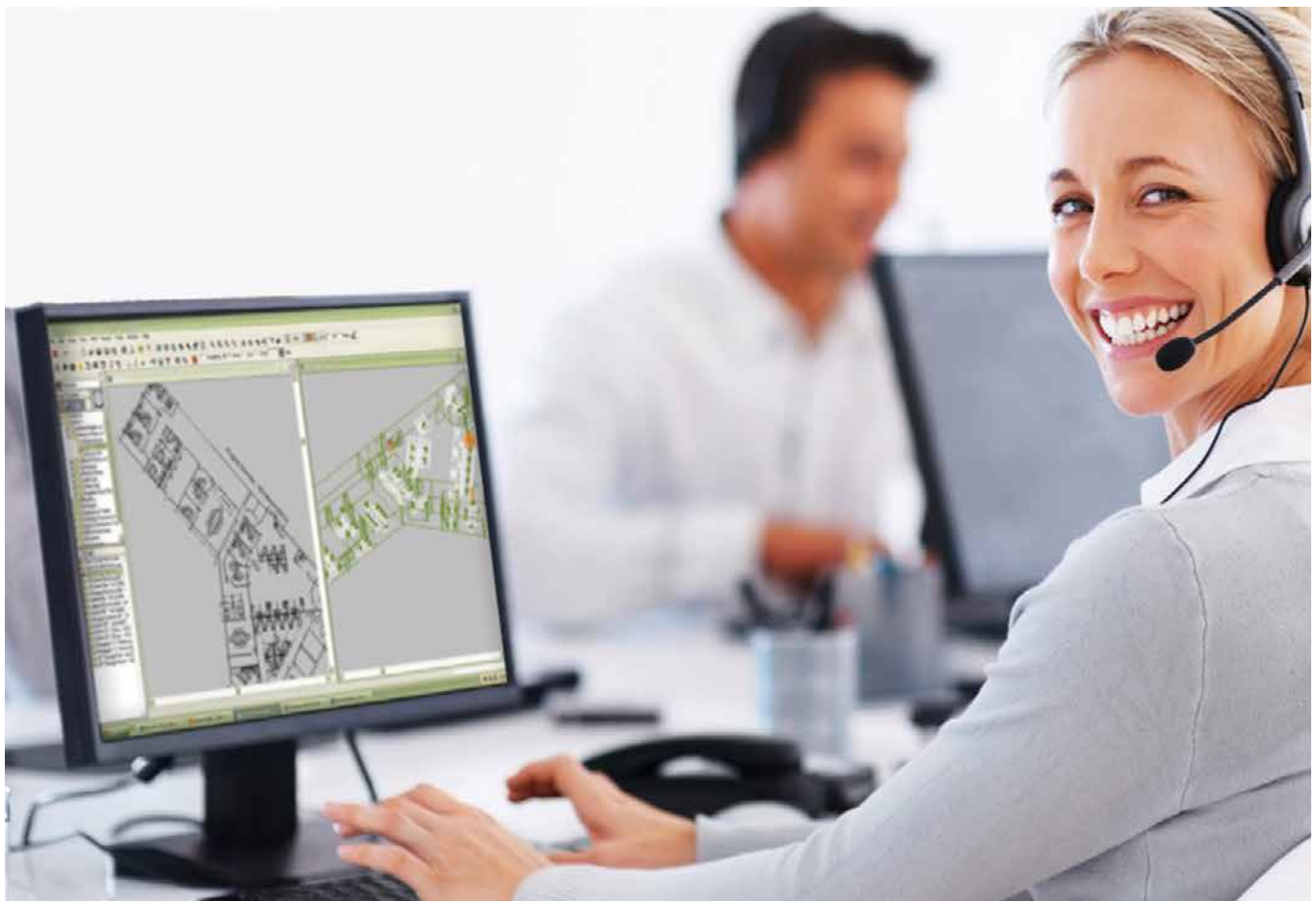


3-D

Here's how it works:

- Our experts help find the furniture collection best suited to your needs
- We generate a complete 2D and 3D layout with actual dimensions. Physical conditions such as windows, doors and traffic flow are all included in the planning.
- You will receive the proposal by email or fax within 2 business days
- We include a convenient summary and product spec list for easy ordering
- Enjoy this free and unlimited service on any order regardless of size.

{Bush Business Furniture symbol library is available in 20-20 GIZA Designer}



Our team is standing by at **1-800-964-1638**

Expect Rapid & Flexible Delivery

[At a Flat Rate Nationwide]

We believe in providing customers with not only the quality they want and the functionality they need but also the availability they demand. When you need product fast, we can deliver in 3-5 business days after order entry. Products are packaged to ISTA 3A standards to ensure trouble-free delivery to the final destination.

Our Promise:

- Next day shipping at a flat rate nationwide
- Orders arrive in 3-5 business days (dock to dock)
- Efficient East and West Coast distribution centers
- Product is never left at curbside



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Professional Installation & Inspection

[At a Flat Rate Nationwide]

If you don't have the time, resources or the location is just too far away, we provide professional installation nationwide at one flat rate. Our team will arrange a convenient delivery time and plan ahead for any potential challenges such as small stairways, elevators or difficult to navigate spaces.

- Flat rate installation service nationwide
- Installed within 10-14 business days*

*Remote locations may take longer

What we do, all in a single visit

- Furniture is carefully built, leveled, adjusted and cleaned
- All packaging material removed and disposed of off site
- A full inspection is conducted with you before you sign for delivery
- BBF project manager will follow up regarding your experience. You rate the installers' performance and complete a quality survey. We want to ensure you are completely satisfied.



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Our Difference Creates...


[Flexible, comfortable and ergonomic solutions for your anywhere office.]

We are the remote work experts with over 12,000 home office installations for numerous Fortune 100 companies.

By working with BBF, these industry leaders have mitigated their risks and liabilities of sending workers home while improving productivity and employee satisfaction. The BBF solution provides budget friendly, high quality products and services for employees in their own homes anywhere nationwide. Our offering is complete with desks, seating, filing, ergonomic accessories and more all delivered and properly installed by our team of furniture specialists.

Now you can capture this growing opportunity by working with clients that need work at home programs, have satellite offices outside your service network or any other measure to help reduce real estate costs while boosting productivity. We can outfit those spaces wherever they may be. It's time to think outside your standard service network.

(See our Remote Work brochure for more information)



WORKING WITH BUSH BUSINESS
FURNITURE IS LIKE HAVING AN
ADDITIONAL TEAM BESIDE ME.
THEIR WONDERFUL PROGRAM HAS
FILLED THE VOID WHERE THERE
WAS WEAKNESS FROM OTHER
MANUFACTURERS.

Marsha Olinghouse
Indoff Commercial Interiors

Our team is standing by at **1-800-964-1638**



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