### **Deleting an Account**

 $\equiv$  in the upper

## WEISER

$\bigcirc$	
(1)	Tap $\equiv$ in t
$\bigcirc$	left corner.



Homes Manage	$\equiv$
Main Home ^	
Front Door Last updated today at 3:25 PM	
Main Home Donnie 🛛 🔨	
Front Door	
Vacation Home	
Help / FAQ	
Settings	
Log Out	
	28
	People

2

Tap "Settings."

js	
	<b>1</b> 3

Tap "Account."

3



#### Tap "Delete Account."

Once deleted, the email address and mobile phone number associated with this account can be used to create a new account.

Account	
Name	John Doe 🔉
Phone Number	(949) 555-1234 >
Email	johndoe@example.com
Change Password	>
Change Security Question	ns >
😣 Delete Account	

Note: All account information including, but not limted to, email, name, mobile phone number, Homes, locks, and shares will be permanently deleted and cannot be recovered.

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for additional steps.

### Firmware Update for New Lock (continued)

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#### **Firmware Update for Existing Locks**

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This section is for **Existing Locks**. For **New Locks**, return to the previous section.

#### Update Now



4

Open the Weiser app within Bluetooth range of the lock. If a firmware update is available, a message will pop up on the screen.

Tap "Update Now" to begin the updating process.

If you tapped "Update Later," follow the steps on the next page.



A message will appear signifying that the firmware was successfully updated.

Tap "Ok" to continue.

	WEISER.
	Updating Firmware to Lock
~	Smartphone battery needs to be at least 20%
~	Lock battery needs to be at least 40%
	Firmware Update Firmware successfully updated.
~	Ok



Keep the phone unlocked with the Weiser app running in the foreground.



NOTE: The update process may take 7 - 10 minutes.

### **Firmware Update for Existing Locks**

# WEISER

