



ENGLISH

# SMARTCODE 911

TOUCHPAD ELECTRONIC LEVER

## Installation Guide

**Required Tools**

**Additional Tools (depending on application)**

Use and programming instructions are located on the reverse side of this document.

### Parts in the Box

<b>Latch and Strike</b>  A2 If needed, please contact Kwikset to order a drive-in latch for your lock. Kwikset 1-800-327-5625 www.kwikset.com	<b>Exterior Assembly</b> 	<b>Interior Assembly</b> 	<b>Levers and screws</b> 
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### 1 Check dimensions

\*If you are installing this lever below an existing lock or you plan to install a lock above this lever, make sure that the distance between holes is at least 6-1/2" (165 mm).

### 2 Adjust the backset of latch (if needed)

**A** Hold the latch in front of the door hole, with the latch face flush against the door edge.

**B** If the latch holes are centered in the door hole, no adjustment is required. Proceed to step 3.

If the latch holes are NOT centered, adjust latch. See "Latch Adjustment."

**Latch Adjustment (only if needed)**

### 3 Install latch

**For doors with chiseled edge**

**For doors without chiseled edge**

Correctly orient latch

**A** Correctly orient latch

**B** Correctly orient latch

**C** wood block

### 4 Install keypad and mounting plate

**A** Cable goes over latch

**B** Mounting plate

**C** Keep parallel to edge of door

Tighten screws evenly S (2x)

### 5 Install spindle

Rounded edge faces latch

Latch

K

### 6 Disassemble interior assembly and load battery pack

**A** Disassemble interior assembly

**B** Load battery pack

**C** AA 4x

Do not install battery pack into interior assembly yet.

Ensure correct polarity. For best results, use new non-rechargeable Alkaline batteries only.

### 7 Install interior assembly

**A** Ensure tight cable connection.

**B** H

**C** Push excess cable back into the door as you install "G."

Turnbutton may need to be turned to install "G."

**D** T (2x)

### 8 Install levers

**A** L / M

Lever handle faces away from latch.

**B** Tighten the pre-installed set screw.

Q

**C** L / M

Lever handle faces away from latch.

**D** Tighten the pre-installed set screw.

Q

### 9 Install strike

**A** P (2x)

**B** Close the door and test the latch in the strike.

If small bolt of latch enters strike hole, reposition strike.

**C** Close door and test lever operation. If latch is loose in the strike, adjust strike tang.

### 10 Program the lock

Programming instructions are located on the reverse side of this document.

### 11 Install battery cover and re-key the lock

**A** J

**B** Q

R (2x)

Keep "Q" in a safe place, as you will need it to access the back panel for additional programming.

**C** E

If needed, re-key the lock to work with your existing key. See the supplied SmartKey Re-key instructions for more information.

### Template

If your door requires drilling, cut out the template and place it on the exterior side of the door. Complete door drilling instructions are available on the SmartCode lever page of www.kwikset.com.



# SMARTCODE 911

TOUCHPAD ELECTRONIC LEVER

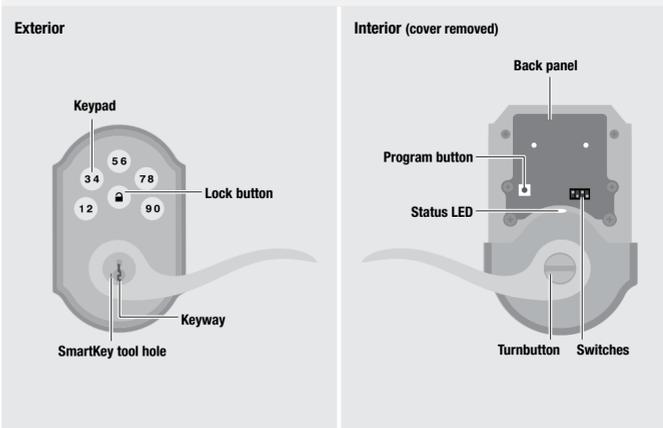
## User Guide

**Kwikset**  
1-800-327-5625  
www.kwikset.com

Troubleshooting and FAQs are available online at [www.kwikset.com](http://www.kwikset.com).

Installation instructions are located on the reverse side of this document.

### A SmartCode at a Glance



### B Normal Operation

#### Unlocking the Door

Enter user code.

Tip: You can press the Lock button before entering your user code to light up the keypad at night.

#### Locking the Door

Press Lock button once.

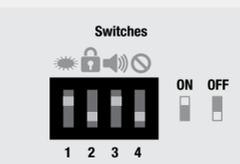
If no user codes are programmed, the Lock button will be disabled.

#### Incorrect Codes

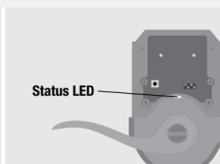
Codes Entered	Lock Behavior	Next Step
One incorrect code entered.	Keypad flashes red three times with three beeps*	Re-enter code.
Three incorrect codes entered within one minute.	Keypad flashes red 15 times with 15 beeps*	Re-enter code after 60 second keypad lockout.

\*If switch #3 is ON

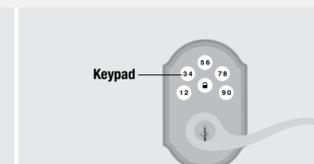
### C Switches, Status LED Colors and Keypad Warnings



Switch	Function
1	Door lock status LED blinks every 6 seconds
2	Lock automatically re-locks door 30 seconds after unlocking. Disabled if no codes are programmed.
3	Audio
4	Not used



Color	Lock Status
Green	Unlocked
Amber	Locked
Red	Low battery



Warning	Reason	Solution
Keypad flashes red with fast beeping sound* for 3 – 4 seconds.	Low battery	Replace batteries
	Door jammed while attempting to lock	Relock door. If needed, reposition strike.
	No user code programmed	Program at least one user code

\*If switch #3 is ON

### D Programming Codes

#### a Programming Information

##### User Codes Requirements

Each user code must be a unique code between 4 and 8 digits. A total of 8 user codes may be programmed.

##### How the Keypad Works

Each button represents two numbers (i.e. 1 and 2 for the first button). You only need to push the button once to get either 1 or 2. For example: If your code is 1-2-5-6-8,



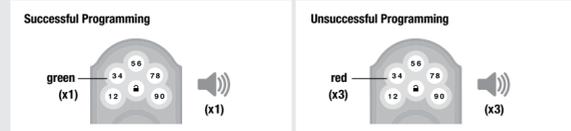
##### Programming Behavior

###### Successful Programming

The keypad will flash green once, and you will hear one beep\*.

###### Unsuccessful Programming

The keypad will flash red three times, and you will hear three beeps\*.



##### Timeout

If no button is pressed for five seconds, the system will time out and you will need to restart the procedure.

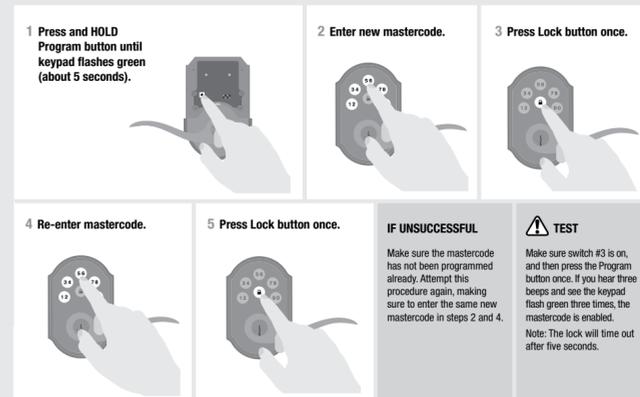
##### Timeout Behavior

	Switch #3 ON	Switch #3 OFF
Mastercode enabled	red (x6)	red (x6)
Mastercode NOT enabled	(x2)	red (x3)

\*If switch #3 is ON

#### b Enabling and Adding a Mastercode (Optional for Enhanced Security)

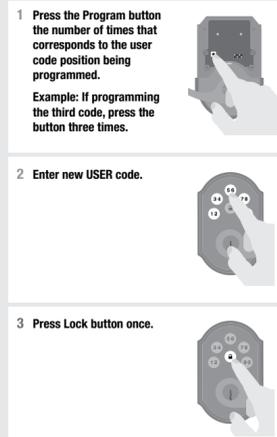
User codes can be programmed with or without a mastercode. Using a mastercode is an optional, added-security measure. It is not enabled by default. A mastercode is used to add and delete user codes, but it cannot unlock the door (unless the same code is programmed as a user code, though this is not recommended). The mastercode must be 4-8 digits.



If no button is pressed for five seconds, the system will time out, and you will need to restart the procedure.

#### c Adding User Codes

##### Mastercode NOT enabled:



##### IF UNSUCCESSFUL

Make sure the user code is not a duplicate and that it is between 4 and 8 digits during your next attempt.

##### TEST CODE

While the door is open, test the user code to make sure it unlocks the door.

##### Mastercode enabled:



##### IF UNSUCCESSFUL

Make sure the user code is not a duplicate and that it is between 4 and 8 digits during your next attempt. Make sure to enter a valid mastercode in step 2.

##### TEST CODE

While the door is open, test the user code to make sure it unlocks the door.

If no button is pressed for five seconds, the system will time out, and you will need to restart the procedure.

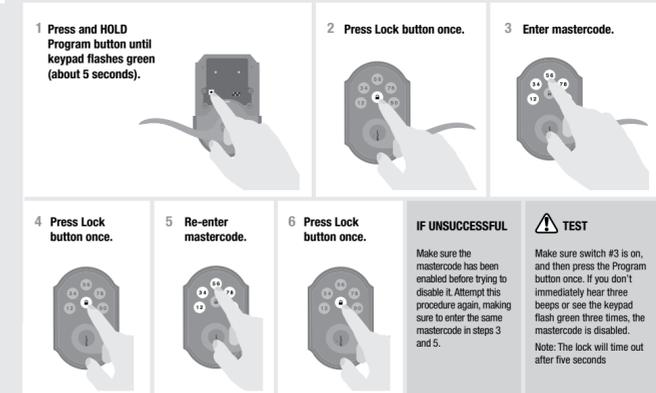
#### d Deleting User Codes

In order to delete a user code, you must override the code by adding a different user code in the same position. For example, if you want to delete the third code, add a different user code in position three.



If you cannot remember the user code position, you may wish to perform a factory reset to delete all codes associated with the lock. See section "G."

#### e Disabling and Deleting the Mastercode



If no button is pressed for five seconds, the system will time out, and you will need to restart the procedure.

### E Regulatory Compliance

This product complies with standards established by the following regulatory bodies:

- Federal Communications Commission (FCC)
- Industry Canada

#### FCC

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be

determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

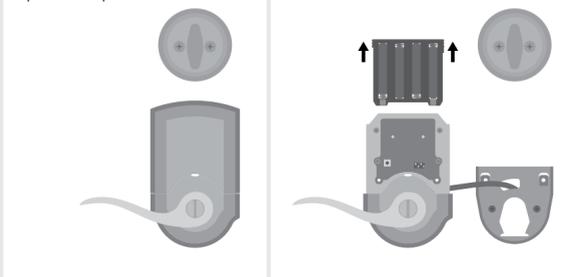
**IMPORTANT!** Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

#### Industry Canada

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

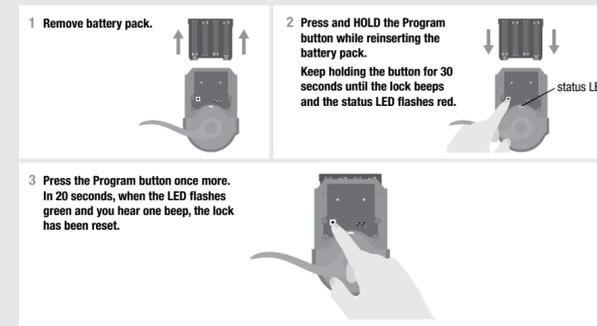
### F Battery Replacement

If a deadbolt is installed above the lever, remove interior assembly when battery replacement is required.



### G Factory Reset

A factory reset will delete all codes associated with the lock.



### H Important Safeguards

- Read all instructions in their entirety.
- Familiarize yourself with all warning and caution statements.
- Remind all family members of safety precautions.
- Restrict access to your lock's back panel and routinely check your settings to ensure they have not been altered without your knowledge.
- Protect your user codes and mastercode.
- Dispose of used batteries according to local laws and regulations.

**CAUTION:** Prevent unauthorized entry. Since anyone with access to the back panel can change the user codes, you must restrict access to the back panel and routinely check the user codes to ensure they have not been altered without your knowledge. The use of a mastercode can help protect your system's settings.

**WARNING:** This Manufacturer advises that no lock can provide complete security by itself. This lock may be defeated by forcible or technical means, or evaded by entry elsewhere on the property. No lock can substitute for caution, awareness of your environment, and common sense. Builder's hardware is available in multiple performance grades to suit the application. In order to enhance security and reduce risk, you should consult a qualified locksmith or other security professional.