Installation Guide

Parts in the Box

Latch and Strike
Exterior Assembly
Interior Assembly

Latch Adjustment (only if needed)

Additional Tools (depending on application)

Required Tools

Use and programming instructions are located on the reverse side of this document.

1. **Check dimensions**

2. **Extend latch bolt**

3. **Adjust the backset of latch (if needed)**

   - Hold the latch in front of the door edge, with the latch face flush against the door edge.
   - If the latch holes are not centered on the door face, look up for the latch backset.

4. **Install latch**

   - For doors with chiseled edge
   - For doors without chiseled edge

5. **Prepare exterior keypad**

   - For doors with 3-3/8" (86 mm) holes
   - For doors with 2-3/4" (70 mm) holes

6. **Install keypad and mounting plate**

   - Keep parallel to edge of door

7. **Disassemble interior assembly and load battery pack**

   - Do not install battery pack yet

8. **Z-Wave locks only: Perform the Inclusion process**

   - "Inclusion" refers to the process in which the lock is added to a Z-Wave or Zigbee controller.
   - Zigbee locks: Perform the inclusion process after installation is complete.

9. **Install interior assembly**

10. **Perform door handing process**

    - This step will teach your lock the orientation of your door and is crucial to lock operation.

11. **Install strike**

12. **Program the lock**

    - Programming instructions are located on the reverse side of this document.

13. **Install the battery cover and re-key the lock**

    - Keep "S" in a safe place, as you will need it to access the back panel for additional programming.

14. **Template**

    - If your door requires drilling, cut out the template and place it on the exterior side of the door.

**User Guide**

**SmartCode 910**

Touchless Electronic Deadbolt

**Troubleshooting and FAQs**

Installation instructions are located on the reverse side of this document.

**SmartCode at a Glance**

- **Exterior**: Note: Although the installed 910 model is illustrated, instructions are the same for all 910 models.
- **Interior (cover removed)**:
  - **Bolt panel**
  - **Program button**
  - **Switches**
  - **Keypad**
  - **SmartCode test hole**

**Enabling and Adding a Mastercode (Optional for Enhanced Security)**

- **Note**: Although the arched 910 logo is illustrated, instructions are the same for all 910 models.

**General Operation**

- **Unlocking the Door**
  - **Enter user code**
  - **Forgotten user code**
  - **No user code**

- **Locking the Door**
  - **Press Lock button once**

**Programmable Switches, Status LED Colors and Keypad Warnings**

- **Switch Function**
  - **Switch #1**: On / Off
  - **Switch #2**: Lock / Unlock
  - **Switch #3**: 1 to 5
  - **Switch #4**: Program button

**Successful Programming**

- **For user codes**: Press the Program button until you hear three beeps.
- **For mastercodes**: Press the Program button until you hear two beeps.

**Unsuccessful Programming**

- **For user codes**: Press the Program button once. If you hear three beeps, please try again with a different user code.
- **For mastercodes**: Make sure switch #3 is on, then press the Program button four times. If you hear three beeps, please try again with a different mastercode.

**To Test**

- **With the door open**, test the user code to make sure it unlocks the door.

**Test Code**

Make sure the user code is not a duplicate and that it is unique and 4-8 digits. If you hear three beeps, you are done. Attempt this procedure again, making sure the number of times that button is pushed (about 5 seconds).

**Timeout**

If no button is pressed for five seconds, the system will time out, and you will need to restart the procedure.

**System Notes**

- **Z-Wave**: In order to add the code to a Z-Wave controller, refer to your control system instructions for more information.
- **ZigBee**: In order to add the code to a ZigBee controller, refer to your control system instructions for more information.

**Troubleshooting**

- **Problem**: The latch bolt is not moving in the correct direction and the lamp will not react.
  - **Solution**: The clear turning process was not completed during installation, and the lock does not operate in the orientation of the SmartCode.
  - **Solution**: Perform the door handing process, step 10 on this installation guide.

**For troubleshooting, download the online Troubleshooting Codes, available at www.kwikset.com.**

**Z-Wave & ZigBee Systems**

- **Z-Wave**: Press button "A" once.
- **ZigBee**: Press button "A" twice.

**Deleting User Codes**

- **IF UNSUCCESSFUL**
  - **Make sure the user code is not a duplicate and that it is unique and 4-8 digits.**

**Deleting and Deleting the Mastercode**

- **IF UNSUCCESSFUL**
  - **Make sure the user code is not a duplicate and that it is unique and 4-8 digits.**

**Regulatory Compliance**

- **This product complies with all applicable standards established by the following regulatory bodies:**
  - **FCC**
  - **Industry Canada**
  - **IC**
  - **CE**

**Switches, Status LED Colors and Keypad Warnings**

- **Switch Function**
  - **ON**
  - **OFF**

**LED Colors and Keypad Warnings**

- **Color**
  - **Red**
  - **Green**
  - **Yellow**

**Troubleshooting**

- **Problem**: The latch bolt is not moving in the correct direction and the lamp will not react.
  - **Solution**: The clear turning process was not completed during installation, and the lock does not operate in the orientation of the SmartCode.
  - **Solution**: Perform the door handing process, step 10 on this installation guide.

**Factory Reset**

- **Remove battery pack.**
- **Press and hold the Program button for 30 seconds with the lock disabled and the status LED off.**

**Important Safeguards**

- **1. Read all instructions in this manual.**
- **2. Familiarize yourself with all warning and caution statements.**
- **3. Follow all safety instructions for your application.**
- **4. Handle your lock kit and panel with care.**
- **5. Protect your user codes and mastercodes.**
- **6. Dispose of unused batteries according to local laws and regulations.**

**CAUTION**: Prevent unauthorized or illegal access to your smart lock can create severe security threats to your network and personal safety. It is recommended to disable your lock if it is not in use for an extended period of time. For more information, please visit our website.