



ENGLISH

SMARTCODE 914

TOUCHPAD ELECTRONIC DEADBOLT

Installation and User Guide

Required tools

Ruler Phillips head screwdriver

Additional Tools (depending on application)

Hammer Wood block

**Kwikset
Technical Support**

1-866-863-6584
www.kwikset.com

Parts in the box

Latch "B" is not included. If needed, please contact Kwikset to order a drive-in latch for your lock.	Interior Assembly 	Exterior Assembly Fasteners <table><tr><td>03809 </td><td>46780 </td></tr><tr><td>48654 </td><td>49191 64109 </td></tr></table>	03809 	46780 	48654 	49191 64109
03809 	46780 					
48654 	49191 64109 					

1 Prepare the door and check dimensions

If drilling a new door, use the supplied template and the complete door drilling instructions available at www.kwikset.com/doorprep.

A Measure to confirm that the hole in the door is either 2-1/8" (54 mm) or 1-1/2" (38 mm).

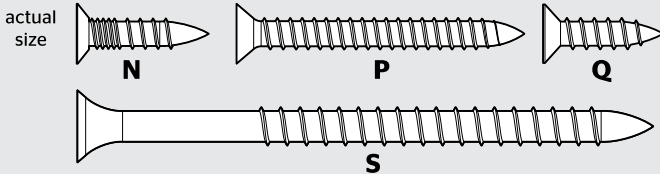
B Measure to confirm that the backset is either 2-3/8" or 2-3/4" (60 or 70 mm).

C Measure to confirm that the hole in the door edge is 1" (25 mm).

D Measure to confirm that the door is between 1-3/8" and 2" (35 mm and 51 mm) thick.

Note: Additional door preparation may be required for doors with 1-1/2" (38 mm) holes. Consult the deadbolt drilling instructions at www.kwikset.com/doorprep.

2 Install the latch and strike



A Is the door edge chiseled?

YES

Use latch "A". If the latch bolt is not already extended, extend the latch bolt as shown.

NO

Use latch "B" (not included). If the latch bolt is not already extended, extend the latch bolt as shown.

B Hold the latch in front of the door hole, with the latch face flush against the door edge.

C Is the D-shaped hole centered in the door hole?

YES

No adjustment is required. Proceed to next step.

NO

Rotate latch face as shown to extend latch.

D Which latch are you installing?

Latch "A"

! N or P (2x)

Latch "B"

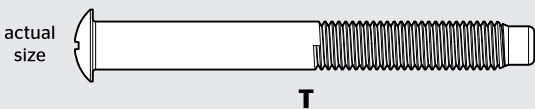
! wood block

E Install strike on the door frame.

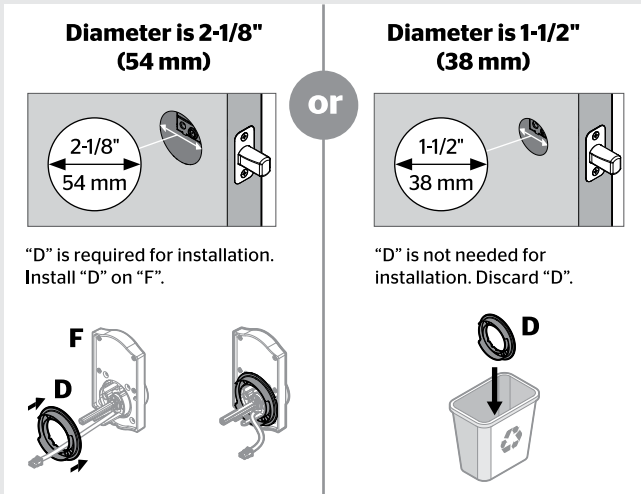
⚠ Make sure the hole in the door frame is drilled a minimum of 1" (25 mm) deep.

Longer screws install closest to the door jamb.
S (2x)
Q (2x)
C
door frame

3 Install the exterior keypad



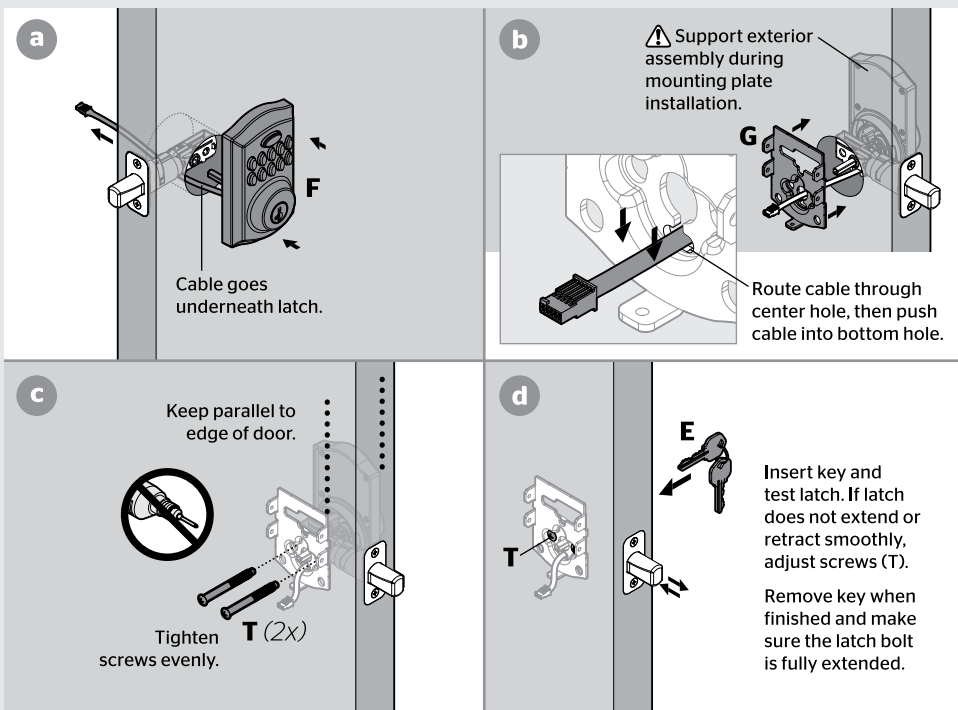
A What is the diameter of the hole in the door?



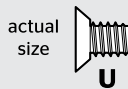
B Locate screws for step 3C and keep them within reach.



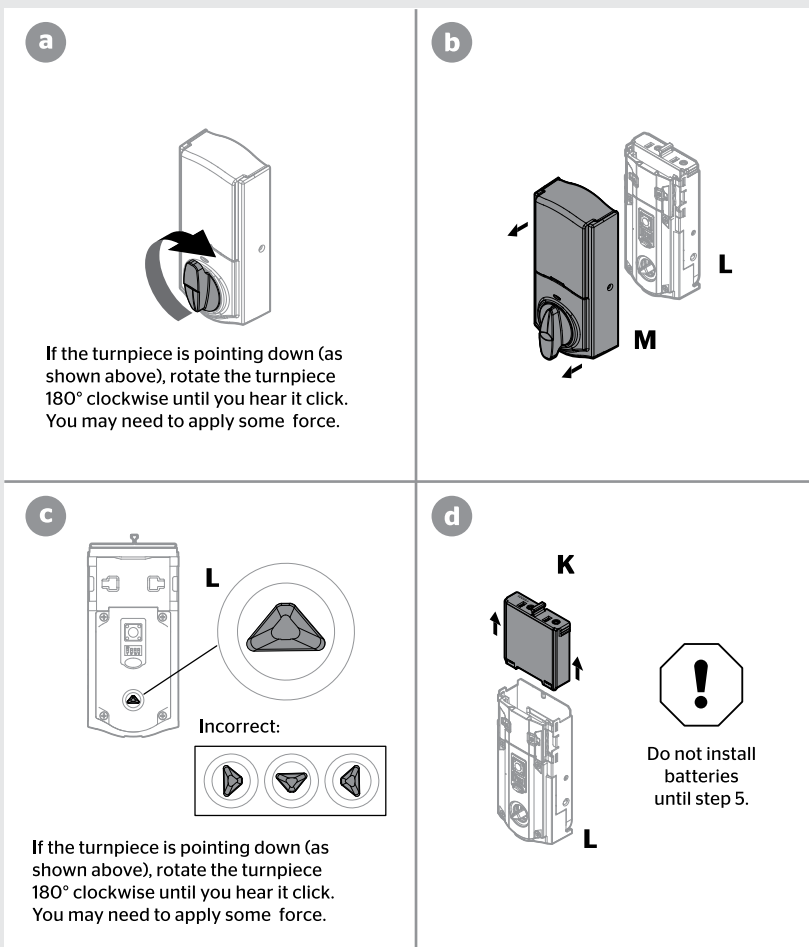
C Install exterior keypad and mounting plate.



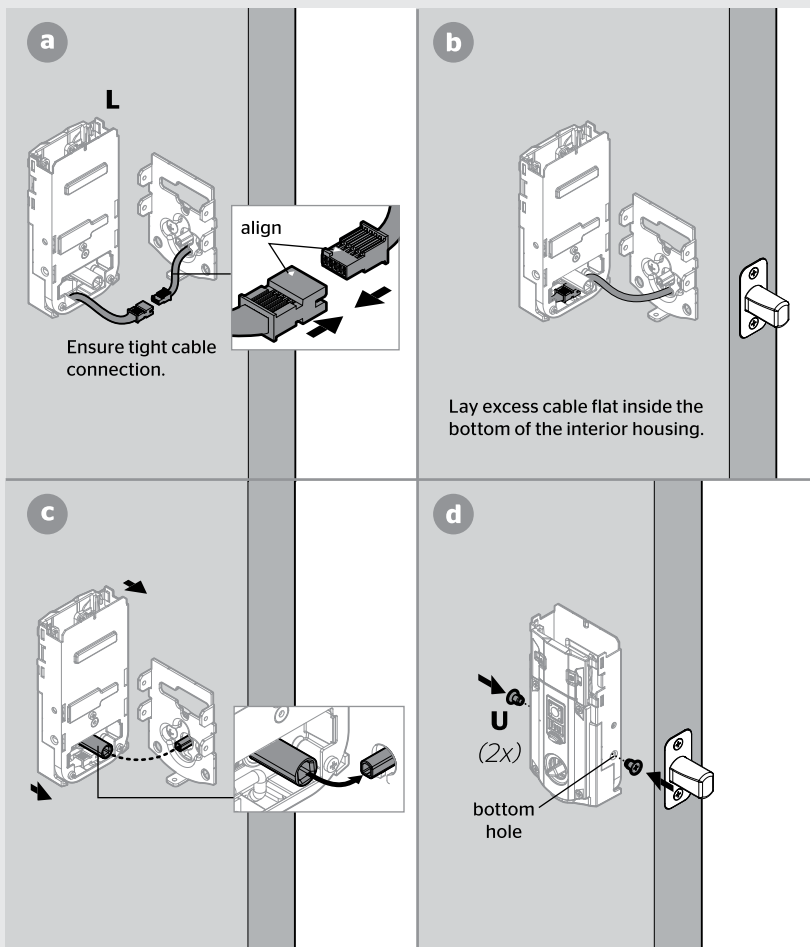
4 Install the interior assembly



A Remove battery cover and battery pack from interior assembly.



B Install interior assembly onto mounting plate.



5 Set locking and unlocking direction

CAUTION: Your lock will not function properly if this step is not completed. This step will teach your lock the orientation of your door and is crucial to lock operation.

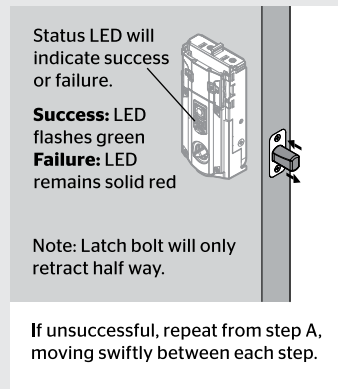
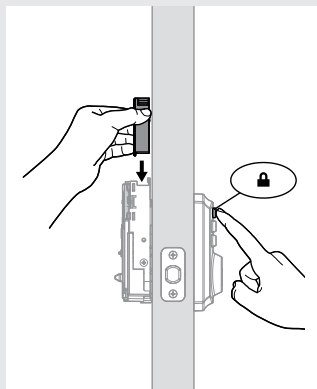
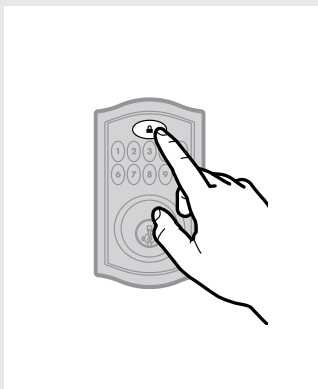
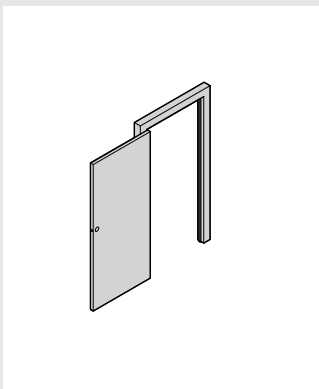
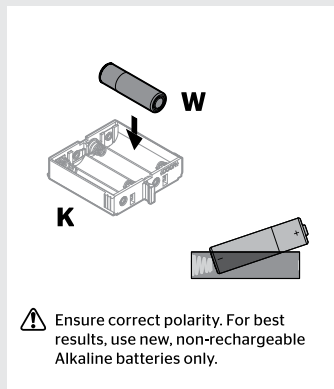
A Install 4 AA batteries in battery pack.

B Make sure the door is open and the latch is extended.

C Press and hold the Lock button. Do not release.

D Insert the battery pack and continue holding the Lock button.

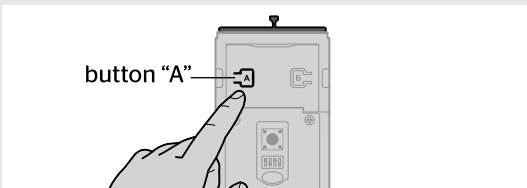
H The latch bolt will retract and extend on its own to learn the locking and unlocking direction of the door.



5 Add the lock to your smart home system

A Initiate the process to add the lock to your system at your smart home controller. Refer to your smart home system instructions for more information.

B When prompted by your smart home system to add the lock, press button “A” on the lock interior one time. The red LED will illuminate when the lock enters Add Mode.



Please allow time for the controller to add the lock.

C If successful, re-name the lock in your system (if applicable).

D If unsuccessful, follow your system's instructions to remove the lock from the controller and any other network, then press button “A” on the lock one time. Perform steps 6A-6C again.

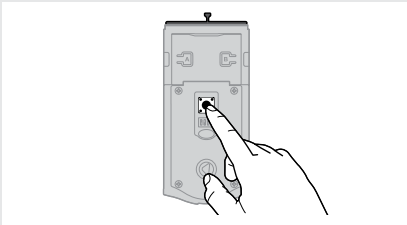
If still unsuccessful, consult the Programming and Troubleshooting Guide on the SmartCode 914 page at www.kwikset.com.

6 Add user codes (30 max)

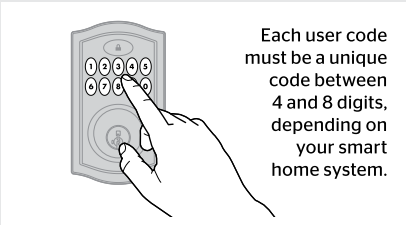
It is recommended that you add and delete all user codes through your smart home control system. If your system does not allow this, codes may be added directly to the lock as shown here.

Programming Timeout
During programming, if no button is pressed for five seconds, the system will time out (indicated by three beeps and a red flashing keypad), and you will need to restart the procedure.

A Make sure the door is open. Press the Program button once.

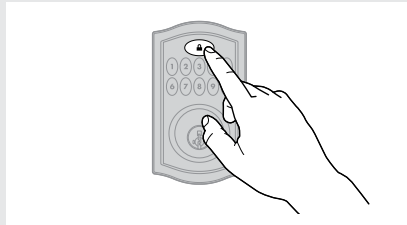


B Enter user code. A total of 30 user codes may be programmed.



Each user code must be a unique code between 4 and 8 digits, depending on your smart home system.

C Press Lock button once.

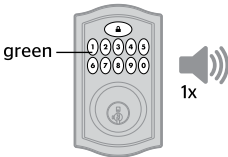


D What lights and sounds does the lock produce?

Mastercode

For enhanced security, a mastercode may be used when adding and deleting user codes. For more information about the mastercode, download the Programming and Troubleshooting Guide on the SmartCode 914 page at kwikset.com.

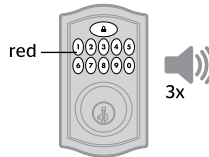
One green flash with one beep



Programming was successful.

or

Three red flashes with three beeps



Programming was unsuccessful.

Make sure not to pause for more than 5 seconds during programming. Make sure the user code is not a duplicate and that it is between 4 and 8 digits during your next attempt. Make sure the lock has room for an additional code. If all user code positions are filled, delete a code to make room for this one.

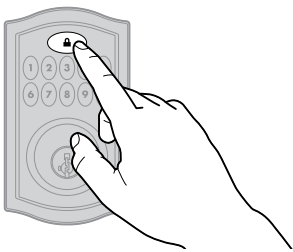
*Beeping sound will only be heard if switch #3 (on the lock interior) is in the on position. See “Switches and Status LED Colors” on page 4.

7 Test the lock (review normal operation)

Confirm that the code(s) added in previous step can unlock the door.

Locking the Door

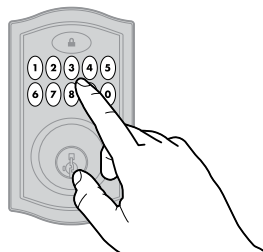
Press Lock button once.



Unlocking the Door

Enter user code.

Tip: You can press the Lock button before entering your user code to light up the keypad at night.

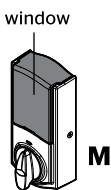


9 Install the interior cover

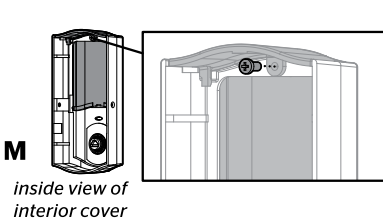
actual size **V**

Important Information about the interior cover

The window on the interior cover is locked by default to prevent someone from tampering with your lock's settings.



For easy access to the battery pack, unlock the window by removing the security screw.



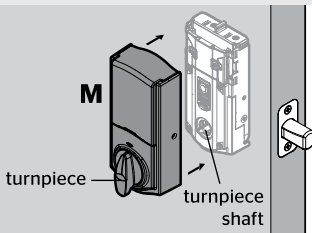
You can now slide up the window for more convenient access to the programming buttons and the battery pack while the cover is installed.



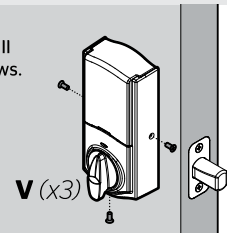
Cover Installation

a Install cover.

Note: You may need to rotate the turnpiece to align with the turnpiece shaft.



b Install screws.



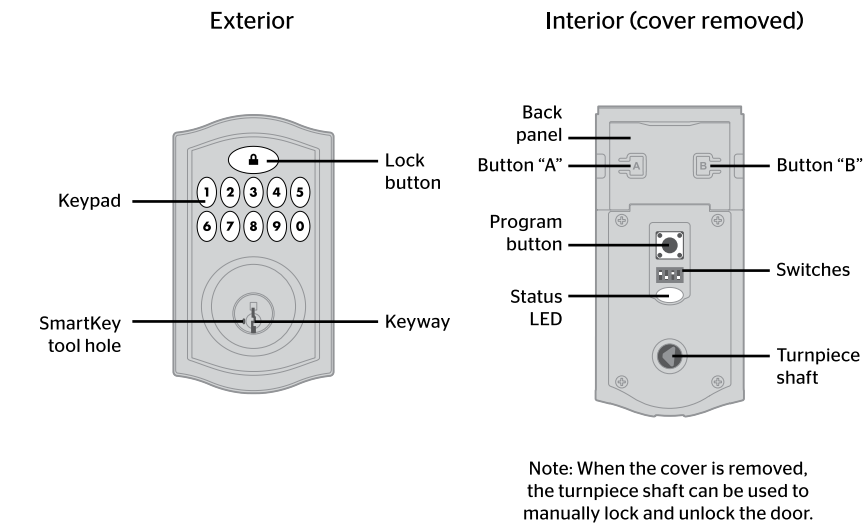
Battery Pack Access

If the window is unlocked, slide up the window to access the battery pack.

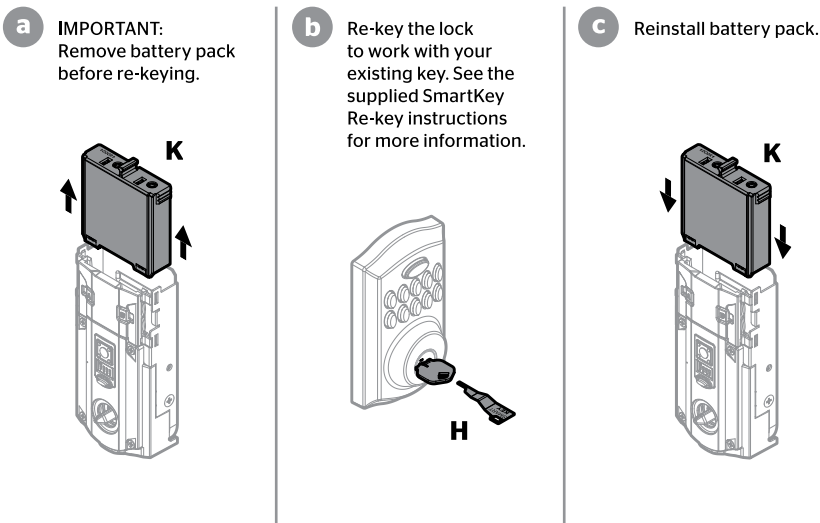
If the window is locked, remove the interior cover and screws to access the battery pack.



SmartCode at a Glance



Re-key the lock (if needed)



Switches and Status LED colors

Switches

On Off

1 2 3 4

Status LED

Switch	Function
1	Door lock status LED blinks every 6 seconds
2	Lock automatically re-locks door 30 seconds after unlocking. Disabled if no codes are programmed.
3	Audio
4	Not used.

Color	Lock Status
Blinking green	Unlocked
Blinking amber	Locked
Blinking red	Low battery
Solid red	Door handing process did not work properly. See the online Programing and Troubleshooting Guide.

System Alerts

Alert	Reason	Solution
Keypad flashes red once with one beep*.	One incorrect code entered.	Re-enter code.
Keypad flashes red three times with three beeps*.	No user code programmed.	Program at least one user code.
	Programming timeout after five seconds.	Attempt programming procedure again.
	Unsuccessful programming.	
Keypad flashes red 15 times with 15 beeps*	Three consecutive incorrect codes entered.	Re-enter code after 60 second keypad lockout.
Keypad flashes red 10 times with 10 beeps.*	Low battery.	Replace batteries.
Keypad flashes green with continuous beeping sound for two seconds.*	Deadbolt is jammed and stuck in the locked position.	Manually re-lock door. If needed, reposition strike.
Keypad flashes red with continuous beeping sound for two seconds.*	Deadbolt is jammed and stuck in the unlocked position.	Manually re-lock door. If needed, reposition strike.
Lock beeps continuously.*	Interior assembly is disconnected from exterior.	Remove battery pack, reconnect the interior to the exterior, then reinstall battery pack.

*Beeping sound will only be heard if switch #3 is on.

Deleting a single user code

Note: All codes may be deleted at once if the mastercode is enabled. For more information about the mastercode, consult the Programming and Troubleshooting Guide.

1 Keep door open. Press Program button once.

2 Press Lock button once.

3 Enter user code to be deleted.

4 Press Lock button once.

5 Re-enter user code.

6 Press Lock button once.

If unsuccessful

Make sure to enter the same valid code in steps 3 and 5.

⚠ Test code

While the door is open, test the user code to make sure it no longer unlocks the door.

If no button is pressed for five seconds, the system will time out, and you will need to restart the procedure.

Factory Reset

A factory reset will delete all codes associated with the lock, and it will remove it from your smart home system.

1 Remove battery pack.

2 Press and HOLD the Program button while reinserting the battery pack. Keep holding the button for 30 seconds until the lock beeps and the status LED flashes red.

3 Press the Program button once more. When the LED flashes green and you hear one beep, the lock has been reset.

4 Perform the door handing process again to teach the lock the orientation of the door, pair the lock with your smart home system, and add user codes to your lock.

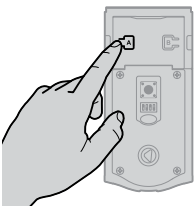
Troubleshooting

A complete Programming and Troubleshooting Guide is available on the SmartCode 914 page at www.kwikset.com.

Network Information

Removing the lock from the network

Follow your smart home system's instructions to remove the lock from the network. When prompted by the system, press button A" on the lock interior once.



Z-Wave System Notes

This product is a security enabled Z-wave Plus product and must be used with a Security Enabled Z-Wave controller to be fully utilized. Z-Wave is a "Wireless mesh network," and results may vary based on building construction and communication path.

To assure interoperability, each Z-Wave product must pass a stringent conformance test to assure that it meets the Z-Wave standard for complete compliance with all other devices and controls. The Z-Wave identity mark assures consumers, integrators, dealers and manufacturers that their products will reliably perform with any other Z-Wave device. And, regardless of the vendor, always powered nodes may act as a repeater for Kwikset/Weiser/Baldwin products.

Z-Wave Configuration and Association Parameters are available on the SmartCode 914 page at www.kwikset.com.

Important Safeguards

1. Read all instructions in their entirety.
2. Familiarize yourself with all warning and caution statements.
3. Remind all family members of safety precautions.
4. Protect your user codes and mastercode.
5. Dispose of used batteries according to local laws and regulations.

⚠ **CAUTION:** Prevent unauthorized entry. Since anyone with access to the back panel can change the user codes, you must restrict access to the back panel and routinely check the user codes to ensure they have not been altered without your knowledge. The use of a mastercode can help protect your system's settings.

⚠ **WARNING:** This Manufacturer advises that no lock can provide complete security by itself. This lock may be defeated by forcible or technical means, or evaded by entry elsewhere on the property. No lock can substitute for caution, awareness of your environment, and common sense. Builder's hardware is available in multiple performance grades to suit the application. In order to enhance security and reduce risk, you should consult a qualified locksmith or other security professional.